

## » Spital Oberengadin «



The Spital Oberengadin hospital in Samedan provides expanded basic health care. The hospital employs about 300 persons and, taken over the whole year, is probably the largest employer in Oberengadin. Between 1996 and 2003, the number of patients treated rose by 47%.

In the course of the ongoing adaptation of the infrastructure to developments in the health care system, the hospital continuously endeavors to keep its infrastructure state of the art – that applies particularly to the information and communications technology used in the hospital. To do so, the hospital relies, among others, on Siemens Communications.

**The task.** Spital Oberengadin solves its communications problems with the communications platform HiPath 4000 and the hospital communications solution HiMed from Siemens. For years, the hospital has relied on Swisscom Solutions as local sales solution partner.

To satisfy the high requirements of quality and the response capabilities of the personnel, an alert system was also to be integrated in the overall communications solution – especially in the event of emergency.

### Reference projects with HiPath

Optimizing Hospital Response Capabilities with HiPath 4000 and Siemens Technology Partner

# Optimizing Hospital Response Capabilities with HiPath 4000 and Siemens Technology Partner

**The solution.** With HiPath 4000, the hospital decided on a modern, open communications platform. With the possibility to migrate step by step to IP communications (Internet Protocol), the communications server used already points the way toward the future. HiMed is a modular system for charge recording and billing for telephone, television, Internet, cafeteria and parking garage using chip cards. The system provides optimal support for organizational procedures and permits automated operation through administration and control of the components used. The openness of the HiMed system guarantees you optimal investment security and facilitates integration into the existing and planned future infrastructure.

In case of an emergency, an alert system is designed to alert employees automatically via various media (internal and external fixed network, mobile, etc.).

The hospital selected the alarm server NovaAlert from Novalink GmbH. The alarm and evacuation system NovaAlert is characterized by its optimal integration of the world of telecommunications and also by its ease of operation.

As an Advanced Partner of Siemens Communications, Novalink provides optimal expansion of the HiPath world with its certified "HiPath Ready" products.

**The benefits.** The HiPath architecture works with open interfaces. Swisscom Solutions, Novalink, and Siemens developed a first-class, complete, end-to-end solution for the hospital.

The overall solution with HiPath 4000, HiMed and the partner solution NovaAlert provides optimal support for organizational procedures and facilitates automated processes in the hospital.

The openness of the solution guarantees optimal security for investments and facilitates integration in the existing and planned future infrastructure.

The alarm server NovaAlert offers the fastest possible alarm functions and the greatest possible security.

The good cooperation of Swisscom Solutions, Novalink, and Siemens made it possible to implement the solution within a short time to the great satisfaction of the hospital. The hospital benefits from partners who fulfill the special requirements perfectly.

**Our offer.** HiPath stands for a broad range of customer-oriented and innovative communications solutions, such as

- HiPath systems for companies of all sizes
- HiPath ProCenter, solutions for customer contact centers
- HiPath Xpressions, solutions for unified communications
- HiPath OpenScape
- Cordless solutions for more mobility
- CTI and network components
- HiPath Scurity for custom-tailored IT security solutions
- HiPath Services, comprehensive portfolio of services from consulting to operations
- Industry solutions from a single source

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