



BADRUTT'S PALACE
ST. MORITZ SWITZERLAND

About Badrutt's Palace

Set in breathtakingly beautiful, unspoilt scenery, Badrutt's Palace Hotel has long been a landmark in the heart of St. Moritz. Cherished by prominent figures and royal families alike ever since it opened in 1896, the Palace Hotel offers 159 rooms and 38 suites with stunning panoramic views of the Swiss Alps. To find out more, visit www.badruttspalace.com.



NovaLink
Unified Communications

How is it possible for a server failure not to disrupt the running of your hotel?

SUCCESS STORY

In recent years, the IT infrastructure has become increasingly complex and the number of servers has risen constantly. This means that ever greater space is required and hardware and operating costs are higher.

At a time when the smooth running of a hotel depends more and more on the availability of the IT infrastructure, a server failure would disrupt not just the operation of the systems, but the entire running of the hotel. From the cash register system to bookkeeping, and right through to Internet access for guests, every system is reliant on an IT infrastructure that works.

Given that the entire infrastructure is installed in a single data centre or one room, a fire, flood or other natural disaster could put the infrastructure and the hotel out of action for quite some time.

■ **Increased availability, lower overall costs**

The desired availability of the IT systems required to run the hotel has been increased to almost 100% at Badrutt's Palace Hotel thanks to a second redundant data centre. Data security has also been enhanced enormously thanks to this redundancy and the new backup solution. At the same time, major savings have been made on costs relating to hardware, electricity and operation. This is because fewer servers

are required (physical servers have been virtualised) and less time is needed for system administration and maintenance.

■ **Less administrative work thanks to BlackBerry**

In terms of mobile devices, a large variety of models by different manufacturers were used originally. This heterogeneous environment involved a great deal of administrative work. A new mobile standard has now been set thanks to the BlackBerry® infrastructure, which enables users to access current emails, contacts and tasks reliably at any time. This uniform solution has significantly reduced the administrative workload.

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